Dear Owners and Managers,

Recent studies evaluated by The Centers for Disease Control (CDC) indicate that COVID-19 (novel coronavirus) can be transmitted to others through close contact with asymptomatic individuals (infected people that do not present symptoms) and/or pre-symptomatic individuals (infected people who later present symptoms). Based on this evidence, the CDC recommends wearing cloth face coverings in public settings in addition to social distancing measures to mitigate against COVID-19.

In line with this guidance from the CDC, Governor Tom Wolf and Secretary of Health Dr. Levine have now signed a new order directing protections for critical workers who are employed at businesses that are authorized to maintain in-person operations during the COVID-19 disaster emergency.

Retail food establishments, grocery stores, food manufacturers, processors, warehouses, and distributors should implement the following protocols to help employees maintain a social distance during work:

- Provide masks for employees to wear during their time at the business, and make it a mandatory requirement while at the work site, except to the extent an employee is using break time to eat or drink, in accordance with the guidance from the Department of Health and the CDC. Employers may approve masks obtained or made by employees in accordance with this guidance;
- Stagger work start and stop times for employees when practical to prevent gatherings of large groups entering or leaving the premises at the same time;
- Provide sufficient space for employees to have breaks and meals while maintaining a social distance of 6 feet, including limiting the number of employees in common areas and setting up seating to have employees facing forward and not across from each other;
- Conduct meetings and training virtually. If a meeting must be held in person, limit the meeting to the fewest number of employees possible, not to exceed 10 employees at one time and maintain a social distance of 6 feet;
- Ensure that the facility has a sufficient number of employees to perform all measures listed effectively and in a manner that ensures the safety of the public and employees;
- Ensure that the facility has a sufficient number of personnel to control access, maintain order, and enforce social distancing of at least 6 feet;
- Prohibit non-essential visitors from entering the premises of the business; and
- Ensure that all employees who do not speak English as their first language are aware of procedures by communicating the procedures, either orally or in writing, in their native or preferred language. Translated materials are available from the CDC, contact our office if you need assistance in obtaining these.

Upon discovery of an exposure to a person who is a probable or confirmed case of COVID-19, businesses are also ordered to implement temperature screenings before employees enter the business prior to the start of work and send any employee home who has an elevated temperature of 100.4 degrees Fahrenheit or higher. Sick employees should follow CDC-recommended steps. Employees should not return to work until the CDC criteria to discontinue home isolation are met, in consultation with the health care providers and state and local health departments. Employers are encouraged to implement liberal paid time off for employees who are on home isolation.
Upon discovery of an COVID-19 exposure, businesses are also ordered to do the following:

- Close off and ventilate areas visited by that individual;
- Wait a minimum of 24 hours, or as long as practical, before beginning cleaning and disinfection;
- Clean and disinfect all spaces, especially commonly used rooms and shared electronic equipment;
- Identify and notify employees who were in close contact with that individual (within about 6 feet for about 10 minutes); and
- Ensure that the business has a sufficient number of employees to perform these protocols effectively and immediately.

In addition to the social distancing, mitigation and cleaning protocols, businesses that serve the public within a building or defined area are ordered to implement the following, based on the size of the building and number of employees:

- Require all customers to wear masks while on premises, and deny entry to individuals not wearing masks, unless the business is providing medication, medical supplies, or food, in which case the business must provide alternative methods of pick-up or delivery of goods, except individuals who cannot wear a mask due to a medical condition (including children the age of 2 years) may enter the premises without having to provide medical documentation;
- Conduct business with the public by appointment only and, to the extent that this is not feasible, limit occupancy to no greater than 50 percent of the number stated on their certificate of occupancy as necessary to reduce crowding in the business and at check-out and counter lines in order to maintain a social distance of 6 feet, and place signage throughout each site to mandate social distancing for both customers and employees;
- Alter hours of business so that the business has sufficient time to clean or to restock or both;
- Install shields or other barriers at registers and check-out areas to physically separate cashiers and customers or take other measures to ensure social distancing of customers from check-out personnel, or close lines to maintain a social distance between of 6 feet between lines;
- Encourage use of online ordering by providing delivery or outside pick-up;
- Designate a specific time for high-risk and elderly persons to use the business at least once every week if there is a continuing in-person customer-facing component;
- In businesses with multiple check-out lines, only use every other register, or fewer. After every hour, rotate customers and employees to the previously closed registers. Clean the previously open registers and the surrounding area, including credit card machines, following each rotation;
- Schedule hand-washing breaks for employees at least every hour; and
- Where carts and hand-baskets are available, assign an employee to wipe down carts and hand-baskets before they become available to a new customer.

The Pennsylvania Department of Health has also issued an order directing enhanced Building Safety Measures to slow the spread of the virus.

Retail food establishments, grocery stores, food manufacturers, processors, warehouses, and distributors should implement the following protocols for building safety:

Where a business is authorized to maintain in-person operations pursuant to the Orders issued by the
Governor and Secretary of Health on March 19, 2020, as subsequently amended, including businesses operating pursuant to exemptions from those Orders, owners of buildings of at least 50,000 square feet used for commercial, industrial or other enterprises, including but not limited to facilities for warehousing, manufacturing, commercial offices, airports, grocery stores, universities, colleges, government, hotels, and residential buildings with at least 50 units, shall implement the following cleaning protocols in those areas where operations are conducted:

- (1) in addition to maintaining pre-existing cleaning protocols established in the facility, as specified in paragraph (2) below, clean and disinfect high-touch areas routinely in accordance with CDC guidelines, in spaces that are accessible to customers, tenants, or other individuals;
- (2) maintain pre-existing cleaning protocols established in the facility for all other areas of the building;
- (3) ensure that the facility has a sufficient number of employees to perform the above protocols effectively and in a manner that ensures the safety of occupants and employees;
- (4) ensure that the facility has a sufficient number of security employees to control access, maintain order, and enforce social distancing of at least 6 feet, provided the security employees are otherwise responsible for such enforcement.

Failure to comply with these requirements will result in enforcement action that could include citations, fines, or license suspensions. Compliance with the order will be enforced beginning Sunday, April 19 at 8:00 PM.

Attached you will find the Secretary of Health Orders and the latest guidance materials available on cloth mask making, and cleaning guidelines from EcoLab. Below is also the link to the Borough of State College's COVID-19 Dashboard with the latest updates and community information on the Emergency.

For questions and clarifications please contact our office at (814) 234-7191